



About 機構簡介

About the Hong Kong Sheng Kung Hui Welfare Council Ltd.

The Hong Kong Sheng Kung Hui Welfare Council (also known as the “Welfare Council”) was founded in 1966. It is now registered as a charitable organization under the Companies Ordinance, and is an institution that coordinates, develops and provides social services for Hong Kong Sheng Kung Hui. The Welfare Council’s diverse services, which can be found across Hong Kong, Guangzhou and Macau, cover children, youth, families, senior citizens and persons in need of mental and medical rehabilitation, counselling and professional training, in line with its service philosophy, “Personalised Service, Holistic Care” to “Transform Lives” so they may “Live in Abundance”.

香港聖公會福利協會有限公司簡介

香港聖公會福利協會(簡稱福利協會)於 1966 年成立，現為獨立公司註冊的慈善機構，是為香港聖公會屬下負責協調、發展和提供社會福利服務的機構，其服務單位分佈香港、廣州及澳門。福利協會本著「個別關懷·全面照顧」的格言和「轉化生命·活出豐盛」的精神提供多元化服務，包括：幼兒、青少年、家庭、長者、精神復康、醫療、輔導及培訓服務等。



Enquiries 查詢



Address 地址：

L102–L103, 1/F,
Long Ping Shopping Centre,
Long Ping Estate, Yuen Long

元朗朗屏邨朗屏商場1樓L102–L103



Tsuen Wan & Kwai Tsing Sub-team Office:

Room B, 1/F, 20 Shek Man Path,
Kwai Chung

荃葵分隊辦公室：
葵涌石文徑20號1樓B室*

*by appointment 敬請預約



Tel 電話：

3614 0575 (Cantonese & English Hotline 粵英專線)

3611 0844 (Urdu, Hindi and Nepali Hotline

烏都語、印地語及尼泊爾語專線)

6996 5594 (Tsuen Wan & Kwai Tsing Hotline 荃葵青專線)



Fax 傳真：3585 2537



Email 電郵：otmc@skhwc.org.hk



Centre Opening Time 中心開放時間

	MON 星期一	TUE 星期二	WED 星期三	THU 星期四	FRI 星期五	SAT 星期六	SUN 星期日
1000 – 1400	✓	✓	✓	Close 休息		✓	✓
1400 – 1800	✓	✓	✓		✓	✓	
1800 – 2200			✓		✓		

Closed on public holidays 公眾假期休息



H.K.S.K.H. *Outreaching* Team for *Multi-Cultural Community*
香港聖公會多元文化外展服務隊



H.K.S.K.H. Outreach Team for Multi-Cultural Community (OTMC) aims at providing appropriate support services to the needy individuals of the Ethnic Minorities (EMs) and their families through reaching out and connecting with stakeholders in the community. The services are provided by Registered Social Workers and multi-cultural workers.

香港聖公會多元文化外展服務隊，主要以外展的方式並透過連繫區內不同的持份者，從而接觸及評估有需要的少數族裔人士及其家庭，根據評估向他們提供適切的支援服務。本服務由註冊社會工作者及多元文化工作員提供。





Objectives 服務目標

- To connect the needy EMs with mainstream welfare services
 - To improve EMs' problem solving skills
 - To strengthen EMs' family cohesiveness
 - To enhance support network of EMs for their early integration into the local community
 - To establish network with community organisations, religious organizations, schools and welfare service units for effective delivery of service
 - To mobilize EMs and local residents in pursuit of social inclusion and racial harmony
- 聯繫有需要的少數族裔人士使用主流福利服務
 - 提升少數族裔人士解決個人困難及問題的能力
 - 加強少數族裔家庭的凝聚力
 - 加強少數族裔的支援網絡，使其盡早融入社區
 - 建立網絡聯繫社區組織、宗教團體、學校及社會務單位，以助有效提供服務
 - 推動社會不同族裔間樂融共處



Service Target 服務對象

Ethnic minorities (excluding non-refoulement claimants) who live in Sha Tin, Tai Po, North District, Yuen Long, Tuen Mun, Tsuen Wan and Kwai Tsing

居於沙田、大埔、北區、元朗、屯門、荃灣及葵青的少數族裔人士（當中不包括免遣返聲請人士）



Application 申請服務

- Visit or make a call to our office during opening time
 - Visit our outreaching lorry or roadshow
 - Referred by individuals and organizations
- 於辦公時間內，親臨或致電本隊辦事處
 - 於流動外展服務車或街站申請
 - 透過個別人士及機構轉介



Service Characteristics 服務特色

Reaching Out 外展式



- By visiting different districts with 5.5 tonnes lorry to set up roadshows and organize various thematic community activities as well as provision of enquiry service to approach service users
- 利用5.5噸貨車行走各區，設立街站並利用車廂空間，舉辦不同主題性的社區活動，主動接觸服務對象，提供即時的諮詢服務



Cultural Sensitivity 具文化敏感度

- Rendering services by workers with cultural sensitivity to build rapport and trust
- 由具文化敏感度的工作人員推展各項服務，加強溝通及信任



Community Network 著重社區網絡的連結

- Facilitating EMs to connect with mainstream welfare services
- 以便連繫少數族裔使用主流福利服務



User-friendly Service 用家友善

- Providing interpretation during service delivery by EM interpreters as needed
- 按需要聯同少數族裔翻譯員於服務過程中提供翻譯



Service Contents 服務內容

- Outreaching service – reaching out to EMs through roadshows, community activities, exhibition, home visits etc.
- Telephone enquiry service – facilitating the understanding of social resources and identifying the needs of EMs
- Casework support – conducting initial assessment, arranging direct/referral service, providing immediate intervention and long term casework support for the needy cases to overcome their difficulties
- Groups and programmes – organizing preventive/developmental/therapeutic/mutual support/volunteer groups tailored to EM's welfare needs

- 以外展方式，如舉辦街站、社區遊戲、展覽、家訪等接觸區內少數族裔
- 提供電話諮詢服務，便利少數族裔認識社會資源，辨別少數族裔需要
- 提供個案支援，包括初步評估需要、安排直接或轉介服務、提供即時介入及長期個案支援，協助少數族裔克服困難
- 提供不同類型的小組及活動，包括預防性/發展性/治療性/彼此支援/義工性質等



Service Charge 服務收費

Free of charge, but fee will be charged for specific groups or programmes
免費，但個別小組或活動按需要收費



Withdrawal 退出/終止服務

Inform our team by giving verbal or written notification
以口頭或書面向本隊提出申請

